



NEWSLETTER

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DPW'S SOLID WASTE SERVICES AND FLEET SERVICES RECEIVE MAYOR'S PERFORMANCE AWARDS

Mayor Ballard recently presented the Department of Public Works (DPW's) Solid Waste Services and Fleet Services with two separate awards.

Solid Waste Services were the first to receive their performance award. In June of 2010, leadership from union and management coordinated an effort to deploy sixty thousand 96 gallon carts for the collection of residential trash. This was the largest deployment, ever, for the division.

The solid waste team's diligent work and attention to detail developed an extensive strategy to ensure that all aspects of the process were implemented in a timely and efficient manner.

This effort enabled the City to realign trash districts to better serve the residents and change the method of collection to automated/semi-automated trash systems to save on resources. Because of these changes, annual savings of \$113,000 was recognized in overtime, \$100,000 in a reduction of temporary labor cost, and \$95,000 in maintenance costs.

The work of Solid Waste Services in 2010 contributed to an achievement of cost savings while providing exceptional service to the residents in a more efficient manner.

The DPW Fleet Service team received their award for implementing direct changes in operations related to equipment that is serviced in the field.

Through a Six-Sigma study that resulted in the deployment of a new fleet management system, the team was able to show an increase in vehicles fixed in the field and an eight percent decrease in the number of vehicles towed.

This overall improvement in operational performance will ultimately lead to savings in towing costs, overtime and operational costs associated with down time of the vehicles. These changes allow City vehicles, such as fire, snow and trash trucks, to meet the needs of residents in a timely manner.

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